

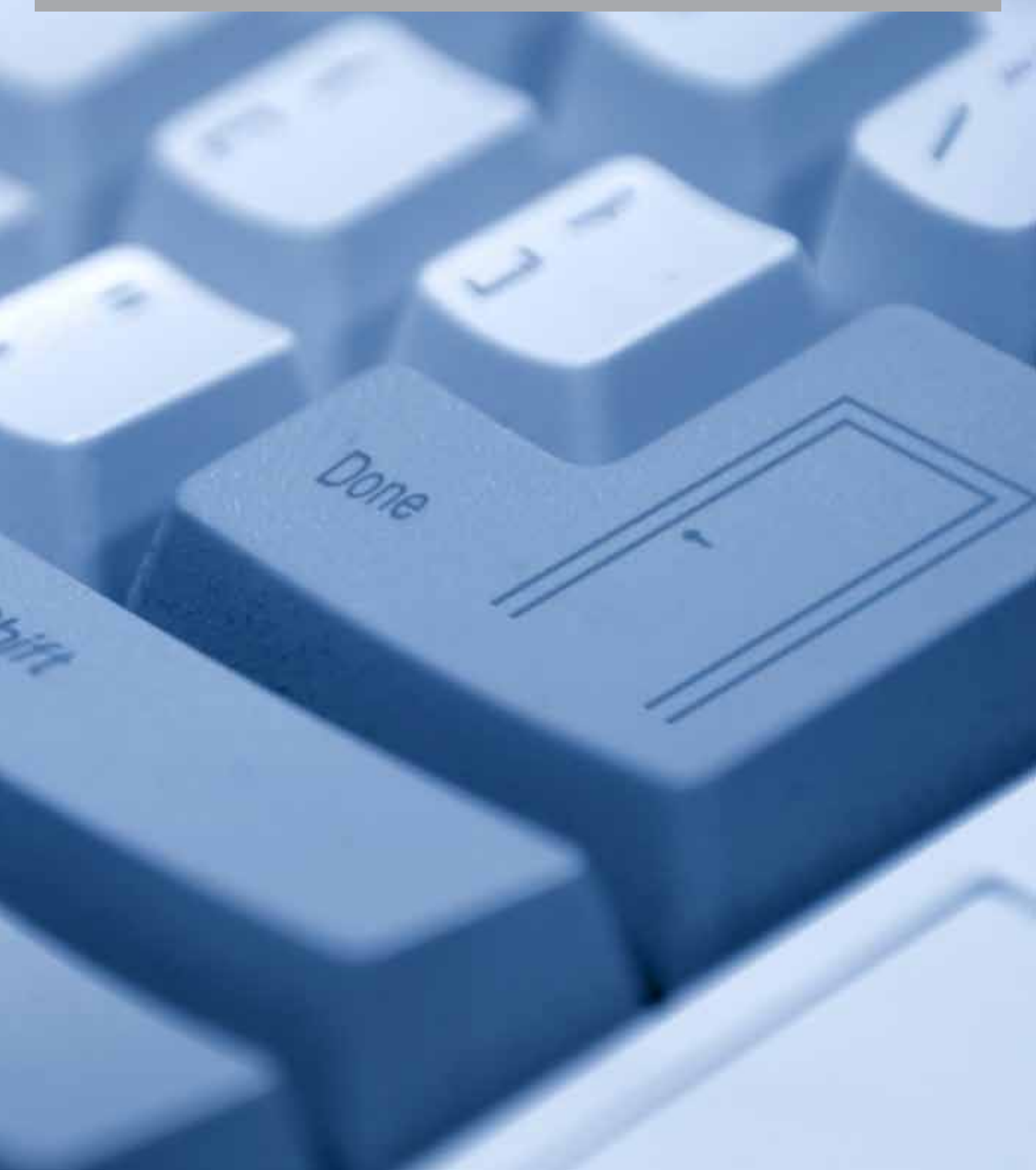
# The Ease of eBusiness

**ASSA ABLOY**

*Increase the efficiency and profitability of your business with simple tools from ASSA ABLOY*

*Door Security Solutions*

The global leader in  
door opening solutions





## Why eBusiness?

In this complex economic climate, companies are focused on ensuring that their business practices are as efficient as possible. We help you achieve greater efficiency with electronic order entry and viewing options that enable you to:

- Immediately transmit orders, reducing entry time and thus getting product to you faster
- Eliminate errors associated with manual order entry, and errors on re-orders
- Visit only one place to order from multiple brands
- View and track the status of your order, eliminating the need for time consuming phone calls or inquiries

# Order Entry Options

## EDI

EDI stands for Electronic Data Interchange. It's the easiest method to use for the transmission of orders. Orders are generated directly from your ERP system and sent to our order system. Your system may already be EDI capable. Our customer service representatives will work with you to set up the necessary system communication process. EDI allows for instant and accurate transmission every time.

## Online Order Entry

Don't have the capability to generate an EDI order? No problem. We offer a convenient web-based form. Easy-to-use drop-down menus assist with product search and selection.

If you already have the specific part numbers needed for your order, use our quick order form option to complete the entire process in mere minutes!



Place an Order



Quick Order Form

## See Your Order Status Anytime, Anywhere

Access to your order status is at your fingertips. Our convenient Customer Relationship Center Dashboard, crcDASH, is available via the ASSA ABLOY Door Security Solutions Extranet.

### crcDASH allows you to:

- Check on the status of orders for multiple brands
- View both order and sales history
- Track shipments
- View TrackPoint quotes
- Review invoices, statements, credits and returns
- Set up daily email alerts to receive a list of backlogged or open orders



crcDASH

*\*To alleviate security concerns, crcDASH is available with either limited or full user access*



## Speed. Precision. Ease. Accuracy. Cost savings.

Relax. With our EDI ordering system, you'll have newfound time on your hands to focus on what's most important. The following steps outline how we can help you get started and the immediate difference for your business.

# Getting Started with EDI

## STEP 1

Send your part numbers, exported from your ordering system, to [smain@assaabloydss.com](mailto:smain@assaabloydss.com) in an Excel or CSV file format.

Customer Part Number
ME10-0100-00-605-SUB*

## STEP 2

We develop a cross-reference file that links your part numbers to the corresponding ASSA ABLOY part numbers.

Customer Part Number	ASSA ABLOY Part Number	ASSA ABLOY Description
ME10-0100-00-605-SUB*	1001000500SZ02*	1" Mortise Cylinder

*\*Part numbers are intended for example only.*

## STEP 3

We assist your system administrator with the development of your EDI interface.

## STEP 4

Test the system.

## STEP 5

The system is ready to go live.

*Estimated lead time for all steps is 6-8 weeks.*

# Getting Started with Online Order Entry

Contact your customer service representative who will be able to issue your user name and password as well as set up appropriate training sessions for you and your staff.

Once training is complete, log-on to the ASSA ABLOY Door Security Solutions Extranet and click the icon for Online Order Entry - your first order is just a few clicks away!



Order Entry

## Experience the EDI Difference

- **Faster lead time. Streamlined planning.**  
EDI is fast and efficient, allowing instant document entry, retrieval and delivery. This translates to reduced order-entry lead time and greater order visibility, providing you the ability to forecast more accurately and plan better.
- **Increased accuracy. Less mistakes.**  
By removing manual keying (and rekeying) of documents from the ordering process, EDI helps reduce data-entry errors.
- **End the paper trail. For good.**  
With EDI, you'll eliminate outdated paper processes and the considerable costs associated with stationery, consumables and document storage. And you can say goodbye to the post office!
- **Better communication. Better relationships.**  
Electronic documents generated with EDI are much easier to read than printed faxes or documents generated by impact printers. Documents are also arranged in sequential batches for ease of identification and access.
- **Competitive advantage. Keep your edge.**  
Using EDI keeps you on the cutting edge of business technology, making you a more efficient, effective and valuable partner for your customers.

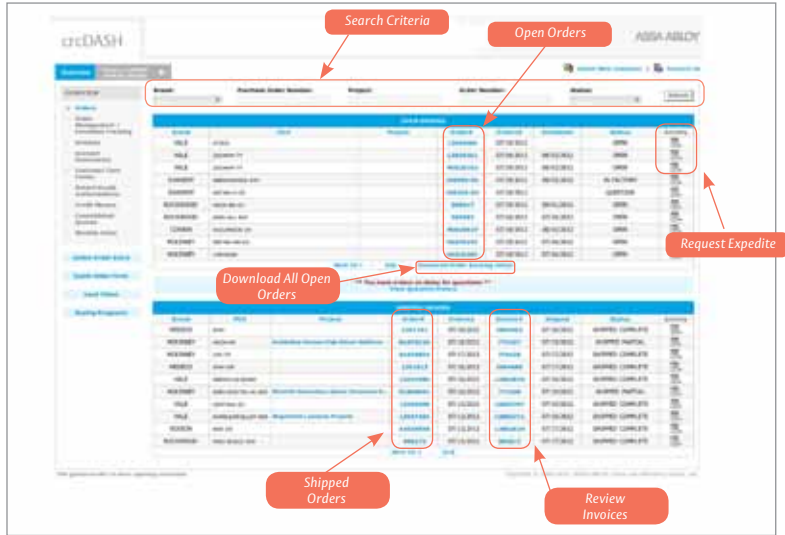


# The New crcDASH

crcDASH is now expanded to include more brands and more features than ever before.

A complete overview of your open and shipped orders

## “NEW” Overview Screen

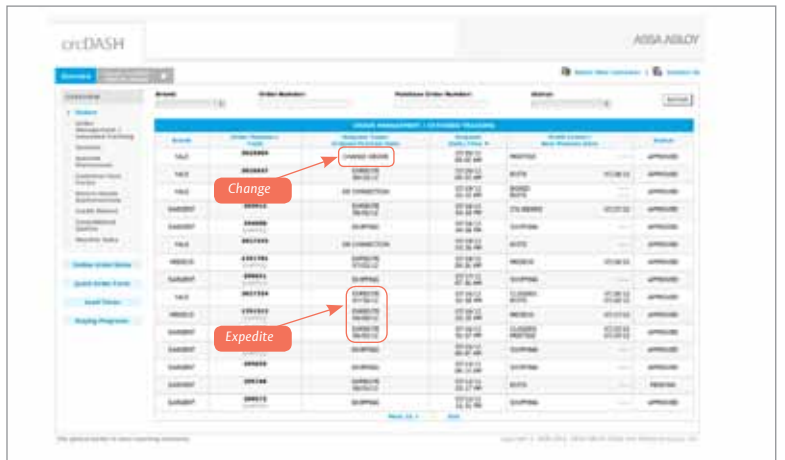


## COMET

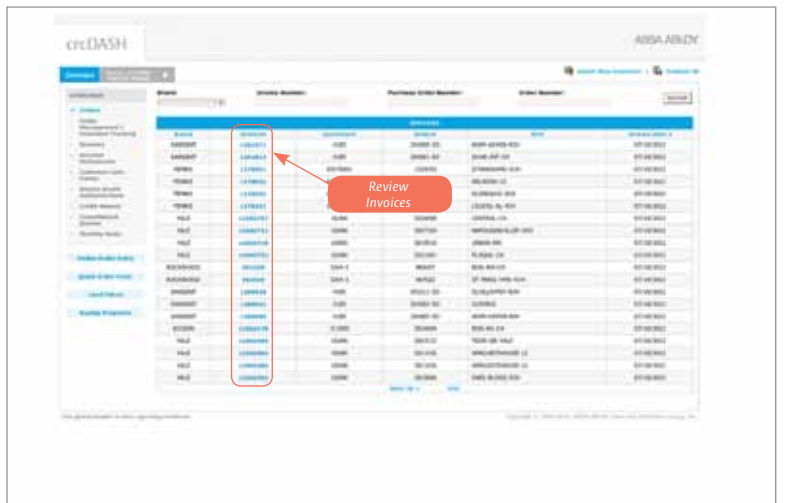
### Customer Order Management Extended Tracking

See tracking information on all orders with options to request a change, expedite, cancellation or return authorization

\*Online request for return goods authorization not currently supported by some brands

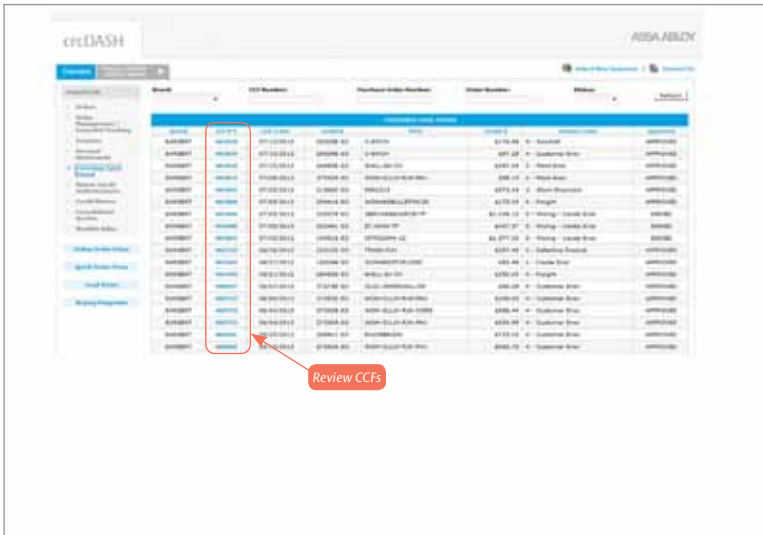


## Invoices



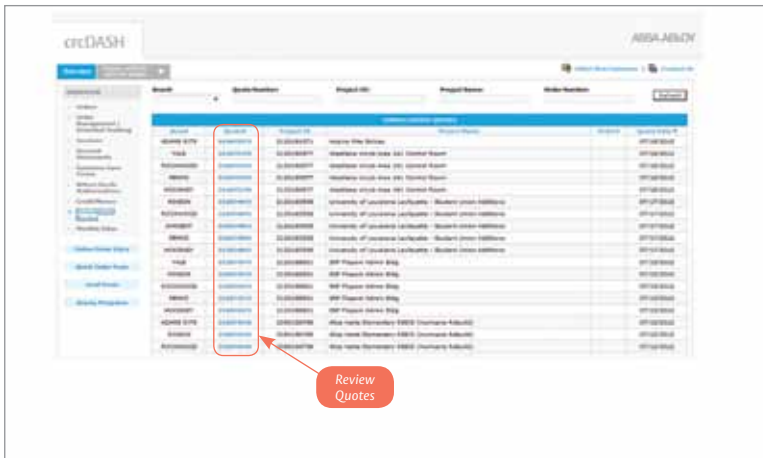
Access all open invoices by number

# Customer Care Forms (CCF's)



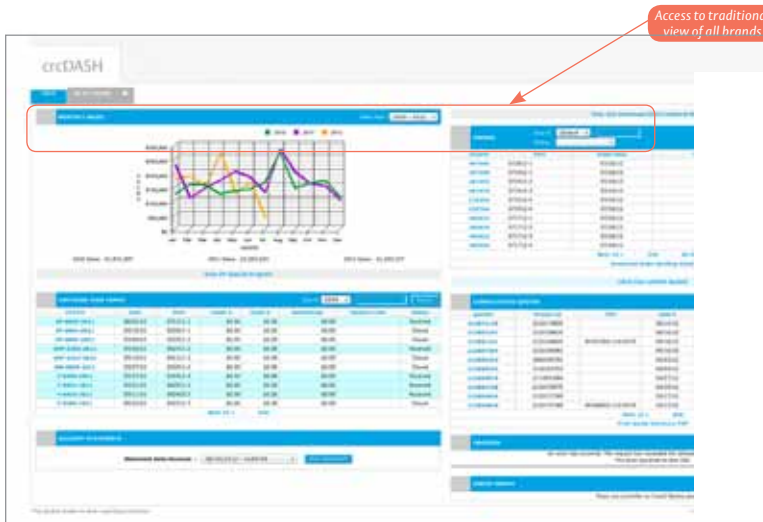
Review all  
Customer Care  
Forms

# Quote Tracking



Check on  
TrackPoint quotes

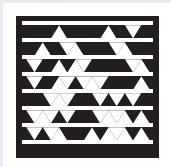
# Traditional View



Still retain  
access to your  
traditional view  
by brand

ASSA ABLOY is the global leader in door opening solutions, dedicated to satisfying end-user needs for security, safety and convenience.

**ASSA ABLOY**



Scan this Microsoft Tag with your mobile phone to see a short movie illustrating how everyone wins with eBusiness.

**ASSA ABLOY Door Security Solutions**

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